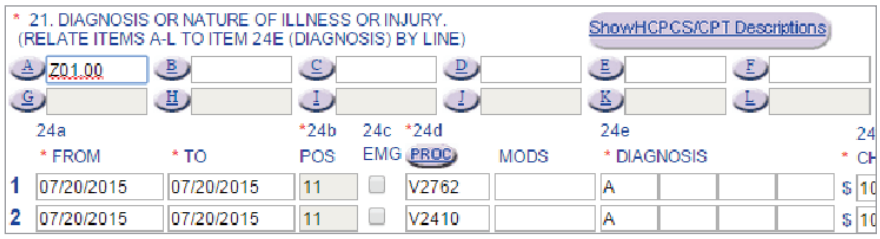
# Coordination of Benefits (COB) for Exams

## Between Health Plans or Medicare and VSP® Vision Care

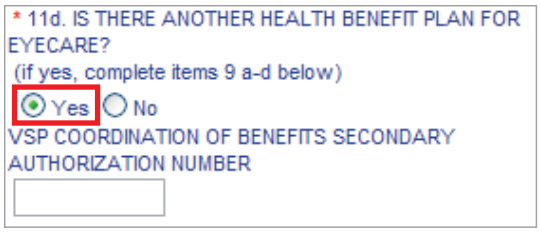
Claims for coordination of benefits between health plans or Medicare and VSP for exams can now be submitted electronically through eClaim on **eyefinity.com**.

**Begin your claim as you normally would and follow these steps.**

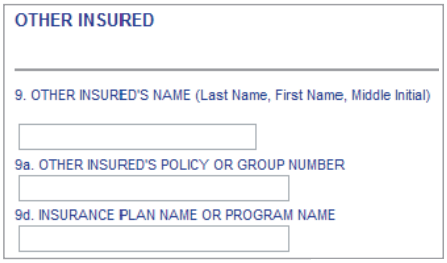
1. **Make it match**
   Provide the same diagnosis, exam, and refraction codes from the primary claim.




2. **Indicate COB**
   Select **Yes (box 11d)** there is another health benefit plan for eye care. This will open a new section. Leave the field for "Secondary Authorization Number" blank.



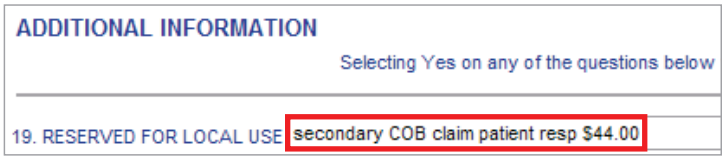

3. **Provide COB details**
   - Skip the **Additional Information Detail** section. (This section isn't needed)
   - Complete the **Other Insured** section as shown at right.
   - Click **Calculate and Continue** at the top left.


- Enter **"Same"** in box 9
- Enter **"NA"** in box 9a
- Enter primary health plan in box 9d

4. **Enter payment**
   List amount paid by primary carrier(s) in box 29, even if amount is 0.00.


5. **Include patient responsibility**
   Use this exact language in box 19 "secondary COB claim patient resp $XX.XX"




**Important!** Don't forget to keep copies of the Explanation of Benefits from the health plan or Medicare and the original CMS-1500 claim form in the patient's file for audit purposes.